

Understanding your EMI Health Medical ID Card

Your EMI Health ID card contains a lot of useful information for you and your provider. It is important that you present your ID card each time you receive services.

Card Front

A **EMI HEALTH**
Smart Benefits

B Member: <%EMP-NAME%>

G Member ID: <%EMP-CERT%>

C Medical Plan: PHD 1 Care Plus
Urgent Care Copay: 20%
Office Copay: 20%
Deductible In-network: \$3,500/\$7,000 **D**

H EXPRESS SCRIPTS® **H**
RxBIN: #610014 RxGRP: EMIARXD
RX Retail: (30 day) 10% / 30% / 50% **I**

E Utah Medical Claims / All Dental Claims
852 E Arrowhead Ln
Murray Utah 84107

J Dental Plan **J**
<%PL-DESCRIPTION-DE%>

F Medical Claims Outside of Utah
Cigna Group # 0190000
Cigna for Medical Care (ID: 62308)
"S"

K Vision Plan: **K**
<%PL-DESCRIPTION-VI%>

L TeleMed: Well Via - 877-872-0370 **L**

- A** EMI Health is your insurance carrier.
- B** The employee's name is listed on the ID card. Covered dependents are not listed.
- C** This is the name of your medical plan and also indicates your participating provider network. To verify a provider's status, visit emihealth.com or call 800-662-5851.
- D** These are your basic copay / coinsurance and deductible amounts when you visit a participating provider. For more detailed benefits information, see your Summary of Benefits and member handbook.
- E** This is the claims submission address for Utah medical claims and all dental claims. In most cases, your provider will submit claims directly to EMI Health.
- F** This is your medical participating provider network when traveling outside of Utah. To verify a provider's status, visit emihealth.com or call 800-662-5851.
- G** Your unique member number is required in order to verify coverage, determine benefits, and pay claims for you and your dependents.
- H** Express Scripts is your Pharmacy Benefits Manager.
- I** These are your basic copay / coinsurance amounts when you use a participating pharmacy.
- J** If you have dental coverage with EMI Health, the name of your dental plan will appear here. This also indicates your dental participating provider network. To verify a provider's status, visit emihealth.com or call 800-662-5851. If it says N/A here, you do not have dental coverage with EMI Health.
- K** If you have vision coverage with EMI Health, the name of your vision plan will appear here. This also indicates your vision participating provider network. To verify a provider's status, visit emihealth.com or call 800-662-5851. If it says N/A here, you do not have vision coverage with EMI Health.
- L** This is the phone number to call for a Telemed consultation with a WellVia physician. EMI Telemed can eliminate the need for office visits for many common conditions.





We're not done yet. There is more useful information on the back of your card and the back of this flyer.

emihealth.com

852 EAST ARROWHEAD LANE, MURRAY, UTAH 84107
TOLL FREE 800 662 5850 CORPORATE 801 262 7476
FAX 801 270 3016

EMI HEALTH
Smart Benefits

Card Back

<p>A</p> <p>Customer Service To confirm eligibility, verify benefits, check the status of a claim, or provider search call our customer service at 800-662-5851 or 801-262-7475 or visit our website at www.emihealth.com</p>	<p>D</p> <p>Preauthorizations and Disclosures This card does not guarantee coverage. Confirm eligibility and benefit information. Benefits are not insured. Members must preauthorize applicable non-panel services and pretreatment authorization requirements. Failure to comply may result in reduction of benefits. Preauthorization# 888-223-6866 Emergency admissions require authorization within 48 hours These Plans are Administered by Educators Health Plans Life Accident and Health Inc</p>
<p>B</p> <p>Cigna Medical Claims Submission PO Box 188061, Chattanooga TN 37422-8061</p>	<p>E</p> <p>Dental Affiliated Networks  Advantage outside of Utah  Premier outside of Utah</p>
<p>C</p> <p>Medical Affiliated Networks  In Utah  Cigna PPO National Outside of Utah</p>	

A This is the telephone number to call for customer service inquiries.

B This is the claims submission address for medical claims outside of Utah. In most cases, your provider will submit claims directly to Cigna.

C These are your participating provider medical networks for Utah and nationally. To verify a provider's status, visit emihealth.com or call 800-662-5851.

D This is the telephone number to call for preauthorizations.

E These are your participating provider dental networks outside of Utah. To verify a provider's status, visit emihealth.com or call 800-662-5851.